

Press Release



AIDA expands service for guests and travel agencies Travel documents and shipboard account statements now available on MyAIDA

AIDA Cruises has expanded service on its MyAIDA online portal. Before, during, or after the vacation: With the new MyAIDA functions, everything AIDA guests want to know is just a click away.

Even before the vacation, MyAIDA is there to help guests plan the best time of the year: All flight times, luggage service, and information about any additional arrival and departure options can now be accessed online. For example, parent information booklets and the mailing status of the travel documents are now available in the document area. Excursions, wellness treatments, restaurant reservations, and many other services can be booked as usual. The expanded service can also help travel agencies with client consultations.

On board, AIDA guests can even access portal benefits with their smart phones. They can utilize the ship's free WLAN service to pull up the current onboard activity schedule, port information, and news clips from all around the world.

And after the vacation, the shipboard account statement is available on MyAIDA. Guests can access the statement anytime and even print out a copy for their records if they want to.

All guests and travel agencies can access MyAIDA immediately after booking the cruise by going to www.aida.de/myaida. You can book any AIDA vacation with a travel agency, online at www.aida.de, or by calling the AIDA Customer Center at +49 (0) 381/202 707 07.

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