



## Important travel advice regarding Coronavirus

Dear AIDA guests,

the further spread of the coronavirus is currently presenting countless people and economies with very difficult challenges.

On 20 March 2020, the German government decided that the global travel warning will remain in effect until the end of April 2020. We therefore need to extend the temporary interruption of the AIDA travel season. We very much regret that now also all trips starting on 04 April 2020 cannot take place until 30 April 2020 inclusive.

All guests who have planned a trip with AIDA during this period will be informed by AIDA.

We ask for your understanding that we will process the bookings chronologically according to departure date and that this will take some time.

It is very important to us to make your long-awaited AIDA holiday possible as soon as this is possible again in the usual way. We would be pleased to offer you the opportunity to choose your desired trip from our wide range of offers until spring 2022. The complete programme can be found at [www.aida.de](http://www.aida.de) and in the current AIDA catalogue. Your travel agency will also be happy to advise you.

### **Information for guests with a cancelled trip**

Your rebooking is as simple as that:

Just book your new trip until 31.05.2020 on [www.aida.de](http://www.aida.de) or in a travel agency and inform us by e-mail of your old and new booking number.



**Please note:**

Guests with departure until 03.04. please use [gaesteinfo@aida.de](mailto:gaesteinfo@aida.de)

Guests with departure from 04.04. please use [info@aida.de](mailto:info@aida.de)

AIDA will take care of the payments made and offset them against the new booking.  
Afterwards you will receive an updated booking confirmation.

**Information for guests with a booked but not cancelled trip**

Your rebooking is as simple as that:

All booked trips with departure in the period 01.05.2020 up to and including 31.05.2020 can be rebooked free of charge up to 3 days before departure\*.

Simply book your new trip until 31.05.2020 on [www.aida.de](http://www.aida.de) or at your travel agency and inform us of your old and new booking number by e-mail to [gaesteinfo@aida.de](mailto:gaesteinfo@aida.de).

\*Except for trips that have been booked through an external tour operator.